



# Understanding and Managing IT Outsourcing: A Partnership Approach

*S. Datta, N. Oschlag-Michael*

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This book explains and illustrates how uncertainty and trust interact with each other, and how an understanding of this interaction is critical to success in IT outsourcing. A partnership approach that is built on trust can determine success but this book explains in which particular outsourcing context this approach is likely to pay dividends.

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